



# Quality and Environmental Policy

**ZEMPER**



The Management of **ELECTROZEMPER, S.A.**, conscious of the commitment it undertakes with its customers and motivated by the **CONTINUOUS IMPROVEMENT** of its **MANAGEMENT SYSTEMS**, has implemented a Quality and Environmental Management Policy, in accordance with the standards **UNE-EN-ISO-9001** and **UNE-EN-ISO-14001**, respectively, which is at the same time appropriate to the nature, magnitude, and environmental impacts of its products, activities, and services. This policy provides the reference framework for establishing and reviewing quality and environmental objectives, assuming the fulfillment of the same:

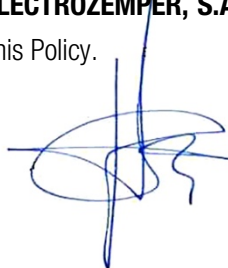
1. To develop, maintain, and evaluate a Quality and Environmental Management System based on said standards, oriented towards the continuous improvement of its effectiveness and the satisfaction of our customers.
2. To establish the necessary communication channels so that the Quality and Environmental Policy is known, understood, and practiced by all levels of our Organization.
3. To carry out annual reviews by the Management of the Management Systems, with the aim of achieving their continuous adaptation.
4. To provide employees with the necessary training in order to ensure the required capability to carry out the activities assigned to them and the acquisition of Quality and Environmental knowledge.
5. To communicate to employees the importance of their activities and teamwork for the achievement of the proposed objectives and improvement of existing Management Systems.
6. To maintain an active attitude towards the development of techniques used in the performance of their activities, which can provide higher levels of quality for the manufactured products.
7. To assume the commitment of compliance with current legislation regarding Quality and the Environment, as well as other requirements that ELECTROZEMPER, S.A subscribes to because they are related to its Environmental and Quality aspects.
8. To assume the commitment of compliance with pollution prevention and minimization, and that of continuous improvement of the effectiveness of the Management System, through the quantification of the GHGs generated during the development of its activities and to establish objectives focused on reducing and neutralizing our carbon footprint.
9. To make the costs for the management of its waste profitable.
10. To establish Sustainability as the main concept when designing, producing, and marketing our products..

The Quality and Environmental Policy is kept up to date and is disseminated to the entire Organization and to our interested parties through the following means:

- Internal communication to all personnel during welcome or refresher training activities.
- Display in places accessible to all personnel.
- Publication on the Company's website: [www.zemper.com](http://www.zemper.com).

The Management and all the staff of **ELECTROZEMPER, S.A.**, acquire the commitment to satisfy customer needs through the application of the objectives set in this Policy.

*Fdo.: Jesús María Espinosa  
General Management  
Ciudad Real, 12 de Diciembre de 2022*





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